

## PRODUCT ENRICHMENT PORTAL

### PLANNED UPGRADE

Dear Supplier,

Myer has been preparing for a **major upgrade to our Product Enrichment Portal**. Please see below key details on the upgrade and subsequent outages to PEP.

The current planned date for the upgrade is from **5pm Thursday 7th September** until **Sunday 10th September**. During this time, the system will be taken offline and unavailable for all users. The system will be made available again when the upgrade work has been completed. Please note that the final date of the upgrade may be subject to change. Should the date change, we will provide as much notice as possible.

Due to the outage please be aware of the following key points:

- **API users** will need to stop connecting (turn off) when the outage starts and recommence (turn on) when the outage ends. There is no other impact to API users including links, credentials etc.
- **Concession Pricing** will need to be loaded before COB Wednesday 6th September for any pricing going live until Tuesday 12th September. We will not be accommodating any other pricing requests during the outage period
- **Urgent Product Enrichment** will need to be completed in advance of the standard Enrichment timelines of your PEP supplier tier. Please notify Online Enrichment in advance for any urgent styles coming through for publication and we will accommodate if possible

If you have any queries please contact [onlineenrichment@myer.com.au](mailto:onlineenrichment@myer.com.au)

Thanks,

Online Enrichment Team